

# ComEd Customer Relief Fund

ComEd is joining with Neighborhood Housing Services of Chicago (NHS) and the Salvation Army to launch the ComEd Customer Relief Fund, a one-time program to support eligible ComEd customers experiencing higher energy costs during peak usage summer months and the months ahead. The \$10 million ComEd Customer Relief Fund is made possible through one-time charitable contributions to NHS and the Salvation Army from Exelon, ComEd's parent company.

Beginning July 7, eligible ComEd customers will be able to apply for relief through NHS and the Salvation Army, our partners who specialize in providing assistance to communities in our area.

## How to Apply and Eligibility

Beginning July 7, residential customers with past-due balances who are at or below 300 percent of the Federal Poverty Level may qualify for grants up to \$500. Qualified 501(c)3 nonprofit organizations with past-due balances may qualify for grants up to \$1,000. To learn more and apply, customers can visit [www.comed.com/relief](http://www.comed.com/relief) for step-by-step guidance.

## Energy Affordability with ComEd

ComEd customers are bearing the brunt of increasing energy supply costs as demand rises and supply is not there to meet it. While ComEd does not control energy supply costs, the company is committed to advocating for customers and working to find solutions with those who do control these costs. We recognize that any increase in household expenses can be difficult. We take seriously our responsibility to help keep energy costs manageable for our customers.

In addition to the relief fund, ComEd offers a wide range of programs to help customers locate assistance, manage their energy use and lower their monthly bills. This includes existing energy efficiency and financial assistance programs, including budget billing, flexible payment plans, home energy audits, high-usage alerts and more — available through our [online customer portal](#).

In 2024, ComEd connected approximately 229,000 customers to energy assistance programs, delivering more than \$133 million in support. We know the energy we provide is essential to families and businesses, which is why our assistance programs are designed to offer meaningful relief and ensure reliable service for every community.